

2024 Hayward Canada Warranty Terms

Residential Products



Pumps	Parts
TriStar XL - HCP3020VSP (residential application)	4 years
TriStar VS 900/950 & TriStar VS 900/950 Omni	3 years
Super Pump VS700 & Super Pump VS 700 Omni	3 years
MaxFlo VS 500 & MaxFlo VS 500 Omni	3 years
TriStar XE, Super Pump XE & MaxFlo XE Series	3 years
Super Pump & Super Pump 700	3 years
TriStar (Single & two speed)	3 years
PowerFlo Matrix & PowerFlo II	1 year
TurboFlo II, Super II, UltraPro & UltraMax	1 year
Booster Pump 300	2 years
All Expert Line pumps carry a minimum three (3) year parts warranty	

Filters	Parts
All standard filters	1 year
DEP 500 series filters	2 years
All Expert Line filters carry a minimum three (3) year parts warranty	

Controls & Sanitization	Parts	
AquaRite 100	Control Box & Cell	3 years
AquaRite 900	Control Box & Cell	3 years
AQRS3/AQRS3 Omni	Control Box & Cell	3 years
AquaRite & T-Cells	Control Box & Cell	3 years
AquaTrol ABG (including cells), accessories		3 year
1 Yr ABG Cell - W3TCELL920ABG		1 year
HydraPure (Lamp 1 year)		3 years
OmniLogic, OmniHub & OmniPL Controllers		3 years
HCC2000/4000 Controllor (Warranty includes labour)		1 year
HydroRite (residential)	Controller & Vessel	3 years
	All other components	1 year

Gas Heaters
ABG Gas Heaters carry 2 year parts & 1 year labour
All Expert Line Gas Heaters carry 3 year parts, 1 year labour

Heat Pumps	Parts	Labour	Compressor	HEX
Summit Series (SUM3TAC, SUM45TAC, SUM5TAC, SUM25TAC, SUM8TAC)	5	5	5	10
HPxxCL, PHCPxxA, PHCPxx, HP50TR, NorthFlo Series	2	2	2	5
HPxxTREE, HPxxEE1, HPxxCLEE, HPxxCLEE1, HPxxAEE1	3	3	3	5
HP31005T, HP31105T, HP31205T, HP31404T, HP31405T, HP32005T, HP50951T, HP50952T	5	2	5	10

Warranty begins on date of purchase (or installation date for heaters & heatpumps).

- NOTES:**
1. Additional warranty terms and exclusions apply. See operations manual for complete details. Warranty does not cover misuse or abuse, maintenance related failures or improper installation. Stated warranties apply to units purchased in 2024.
 2. Warranty applies only to products that were purchased from Hayward or Hayward authorized sellers. Hayward reserves the right to reject warranty claims for any product purchased from unauthorized sellers, including unauthorized internet sites.

Cleaners	Parts
Tigershark, Tigershark 2, Evac, Sharkvac	1 year
Tigershark QC, AquaVac QC, AV600/650	3 years
Evac Pro, Sharkvac XL, AquaVac 250Li*	2 years
Aquanaut 200 & 400	1 year
Aquanaut 250 & 450	3 years
Aquabug *, Penguin *, Wally the Whale* (exc. Shoes, wings, flaps)	1 year
Navigator V-Flex, Poolvac V-Flex (1 year -> shoes, wings, flaps)	2 years
Navigator Pro (1 year -> shoes, wings, flaps)	2 years
DV5000, DV1000 (30 days -> hoses)	1 year
All Expert Line cleaners carry a three (3) year parts warranty (* excluded)	
Note: If a robotic cleaner is sent to an approved warranty repair center, labour is provided.	

Lights	Parts
All standard lights carry 1 year parts warranty	1 year
All Expert Line lights carry 3 year parts warranty	3 years
Sollos Lighting carry 5 year parts warranty	5 years
J&J Lighting carry 3 year parts warranty	3 years

Water Features	Parts
All water features	3 year

White Goods	Parts
All white goods	1 year

Replacement Parts	Parts
All replacement parts	1 year

W3 Products	Does not include labour
In-Ground (W3 SKUs): 2 years // Above Ground (W3 SKUs): 1 year	

Expert Line
All Expert Line products carry 3 year parts warranty