



# OnCommand

Automation

## Installation Manual



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ONCOM  
ONCOM-ACT  
ONCOM-RC  
ONCOM-ACT-RC  
ONCOM-POD2  
ONCOM-ACT-POD2

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## IMPORTANT SAFETY INSTRUCTIONS

When using this electrical equipment, basic safety precautions should always be followed, including the following:

- READ AND FOLLOW ALL INSTRUCTIONS
- WARNING: Disconnect all AC power during installation.
- WARNING: Water in excess of 100 degrees Fahrenheit may be hazardous to your health.
- WARNING: To reduce the risk of injury, do not permit children to use this product unless they are closely supervised at all times.
- A green colored terminal marked "Earth Ground" is located inside the wiring compartment. To reduce the risk of electric shock, this terminal must be connected to the grounding means provided in the electric supply service panel with a continuous copper wire equivalent in size to the circuit conductors supplying the equipment.
- A wire connector is provided on this unit to connect a minimum of 8 AWG (8.4 mm) solid copper conductor between this unit and any metal equipment, metal enclosures of electrical equipment, metal water pipe, or conduit within 5 feet (1.5m) of the unit. Connect the equipment assembly or spa to a circuit protected by a ground-fault circuit interrupter.

SAVE THESE INSTRUCTIONS



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## Introduction

### Before You Begin

#### What's Included

The following components have been included in the OnCommand package:

- (1) OnCommand Control Unit
- (3) Temperature sensors with 15 ft. (5m) cable, hose clamp
- (2) Hayward GVA-24 actuators (ONCOM-ACT, ONCOM-ACT-RC, ONCOM-ACT-POD2 only)
- (1) Hayward AQL2-BASE-RF/AQL2-SS-RF remote control (ONCOM-RC, ONCOM-ACT-RC only)
- (1) Hayward AQL2-BASE-RF/AQL2-POD2 remote control (ONCOM-ACT-POD2, ONCOM-POD2 only)
- (1) 120 VAC Power input cable (G1-016067)
- (1) 240 VAC Power input cable (G1-016084)
- (1) Mounting bracket with screws
- (1) Installation manual
- (1) Operation manual

#### What's NOT Included

Some of the additional items that you will need to complete the installation include:

#### *Wire*

- 4-conductor cable for use with optional external chlorination
- Wire/conduit for input power connection and auxiliary output connections

#### *Miscellaneous*

- Mounting hardware (screws, etc.) for mounting OnCommand
- Valves (use standard Hayward, Pentair/Compool, or Jandy valves)

### Accessory Products - Order Separately if not included

- AQL2-POD2 Handheld Wireless Remote Control with Touch Screen
- AQL2-SS-RF Wireless Spa Side Remote Control (Included with ONCOM-RC, ONCOM-ACT-RC)
- AQL2-BASE-RF Base Station required if using AQL2-SS-RF or AQL2-POD2 (included with ONCOM-RC, ONCOM-ACT-RC, ONCOM-POD2 and ONCOM-ACT-POD2)
- AQR AquaRite chlorination unit
- AQL-DIM Light Dimmer Relay (refer to AQL-DIM manual to ensure dimmer wattage specifications match lighting wattage)
- GVA-24 Valve Actuator
- V&A-xx Valve & Actuator (xx=1P (1.5" positive seal), -2P (2" positive seal))

## Installation

Details on each installation step are presented on the following pages:

1. Mounting the equipment (page 3)
  - OnCommand main unit
  - Temperature sensors
  - Wireless Remote Controls (if applicable)
  - Base Station (if applicable)
  - Valve actuators (if applicable)



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2. Plumbing (page 5)  
General Pool Equipment
3. Electrical Wiring (page 6)  
Grounding  
OnCommand control power  
High Voltage pool equipment  
Low voltage wiring (temperature sensors, heater, etc.)
4. OnCommand configuration (page 15)
5. System Startup and checkout (page 27)

## Mounting

### **OnCommand Control Unit**

The OnCommand is contained in a raintight enclosure that is suitable for outdoor mounting. The control must be mounted a minimum of 5 ft. (2 meters) horizontal distance from the pool/spa (or more, if local codes require). The OnCommand is designed to mount on a flat surface with the knockouts facing downward.

When selecting a location, note that the standard cables supplied with the temperature sensors and valve actuators (if applicable) are all 15 ft. (5m) long.

### **Temperature Sensors**

Three sensors are included with the OnCommand. A water sensor and an air sensor must be installed at all times for proper operation. A solar sensor is required if the solar function is enabled.

#### *Water Sensor*

This sensor is used to measure the pool/spa temperature and is installed in the filtration plumbing after the filter but before either the solar or conventionally fueled heaters—refer to the plumbing overview diagram.

1. Drill a 3/8" (10mm) diameter hole in the PVC piping and remove all chips and burrs.
2. Insert sensor until O-ring collar sits flush on the hole.
3. Position hose clamp over the sensor and gently tighten until O-ring makes an adequate seal. Do not overtighten.
4. For maximum temperature accuracy, cover the sensor and 3" (6cm) of pipe on either side with insulation and white paint.



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## Air Sensor

**IMPORTANT:** mount the air sensor outdoors and out of direct sunlight.

## Solar Sensor

For solar applications, mount the sensor near the solar collector array so that it is exposed to the same sunlight as the collectors. Use additional cable (20 AWG), if necessary.

## Wireless Remote Controls

A single Base Station must be installed on the OnCommand in order to use Hayward wireless remote controls. There is no limit on the number of wireless remotes that can be used. The maximum distance between wireless remote controls and the base station on the OnCommand main control unit is 400 feet (120m) line of sight or 200 feet (60m) through walls, etc. If in doubt about the distance, test operation before installing the remote. Wireless remote controls require the user to run the "Teach Wireless" routine in the Settings Menu. Refer to the Operation section for more information. Compatible wireless remote control models are listed below:

### *AQL2-SS-RF (included with ONCOM-ACT-RC, ONCOM-RC)*

The waterproof AQL2-SS-RF is a convenient limited function remote that can be left in or around the pool/spa for easy access. The AQL2-SS-RF can control the Pool/Spa valves as well as offer ON/OFF control of the pool filter pump operation, heater operation, lights, and two auxiliary outputs.

### *AQL2-POD2 (included with ONCOM-ACT-POD2, ONCOM-POD2)*

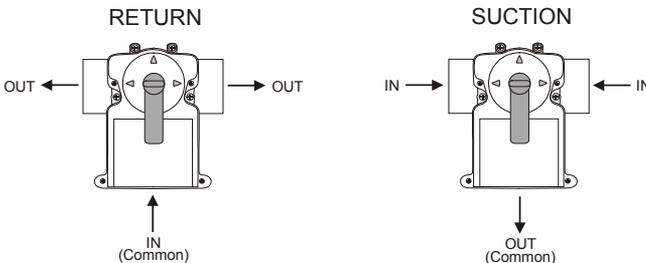
The AQL2-POD2 is a full function rechargeable handheld remote with touchscreen display. It offers the same control options as the local display/keypad. This waterproof portable remote is designed to be used in and around the pool/spa area.

## Base Station

The AQL2-BASE-RF base station must be installed if the AQL2-SS-RF, AQL2-POD or AQL2-POD2 will be used. To install the base station, remove the middle knockout on the left side of the OnCommand main control unit, insert the base station, and then tighten the nut from the inside. Also refer to the Base Station installation manual and the diagram on page 14.

## Optional Valve Actuators (included with ONCOM-ACT, ONCOM-ACT-RC, ONCOM-ACT-POD2)

For optional actuators used with the OnCommand—note that the internal cams in the actuator may also have to be adjusted depending on the way the actuator is mounted on the valve and the desired valve action.

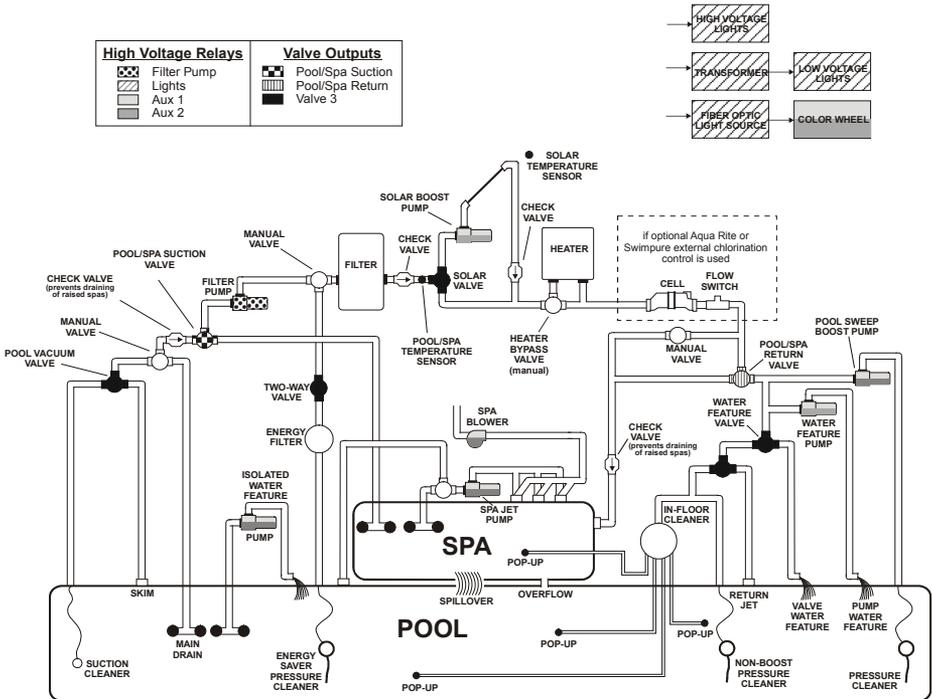




## Plumbing

### Pool/Spa system configuration

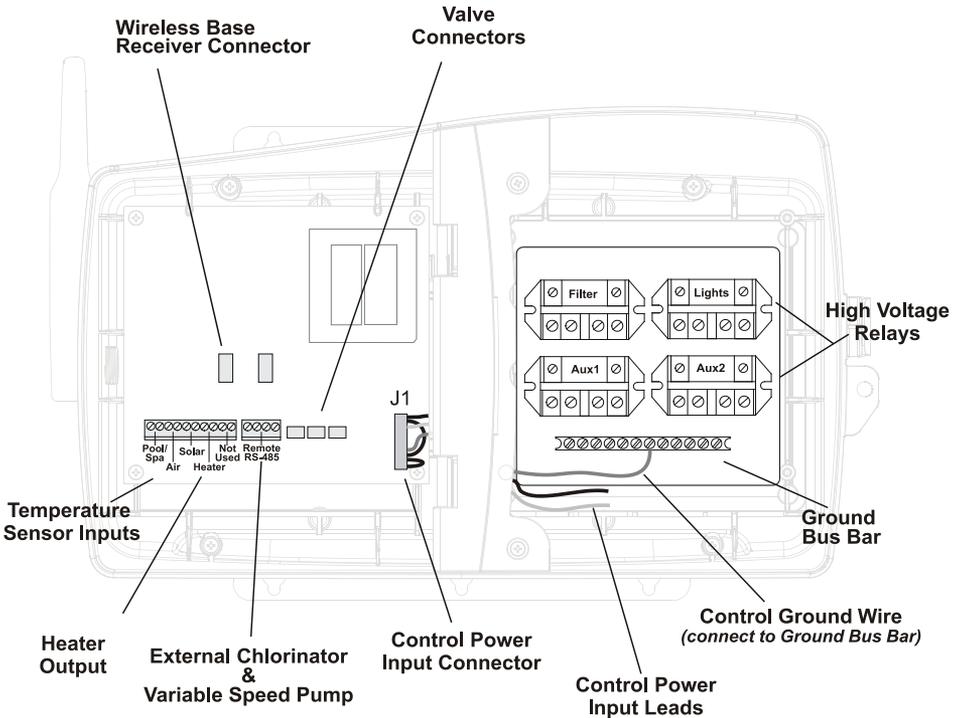
These systems use a single filter pump and filter. Pool or spa operation is controlled by two 3-way valves (suction and return). Refer to the diagram below.



Some important notes regarding the OnCommand control of Standard Pool/Spa systems (refer to the Operation section for more information):

1. The OnCommand can be programmed to accommodate spa spillover, if desired.
2. A conventional heater (gas or heat pump) and solar can be used to heat both the pool and the spa.
3. If the chlorinator cell is plumbed prior to the pool/spa return valve, then both the pool and the spa can be chlorinated (only when optional external chlorination is used).
4. The water sensor should be installed prior to any heater or solar and will display either the pool or the spa temperature, depending on the current operation of the pool. The temperature will only be displayed when the filter pump is running.
5. If any water feature or pressure side cleaner boost pumps are used, be sure to enable the "interlock" feature (see "Configuration Menu" for details) to ensure that the pumps operate only when the filter pump is on and the system is in the "pool only" operating mode.
6. The plumbing diagram above is intended to be used as a general guideline and is not a complete plumbing schematic for the pool.
7. The air sensor must be installed if the freeze protection feature is enabled for the filter, valves or aux outputs or if the chlorinator is enabled.

## Electrical Wiring



- Ensure that Power is disconnected prior to wiring the OnCommand
- Follow all local and NEC (CEC if applicable) codes
- Use copper conductors only

The OnCommand requires both high and low voltage connections. To gain access to the wiring compartments, open the door and remove the left and right panel covers. A divider separates the OnCommand into low voltage and high voltage compartments. All low voltage connections will be made to the printed circuit board (PCB) on the left side of the divider. These connections include actuators, sensors, heaters, etc. All high voltage connections such as PCB input power, pumps, lights, etc. are made on the right side of the divider.

### Grounding

A ground bus bar is located in the high voltage compartment of the OnCommand. Connect a ground wire from the primary electrical panel to this ground bus bar. Also use this ground bar to ground each piece of high voltage (120 or 240VAC) equipment that is connected to the OnCommand control relays.



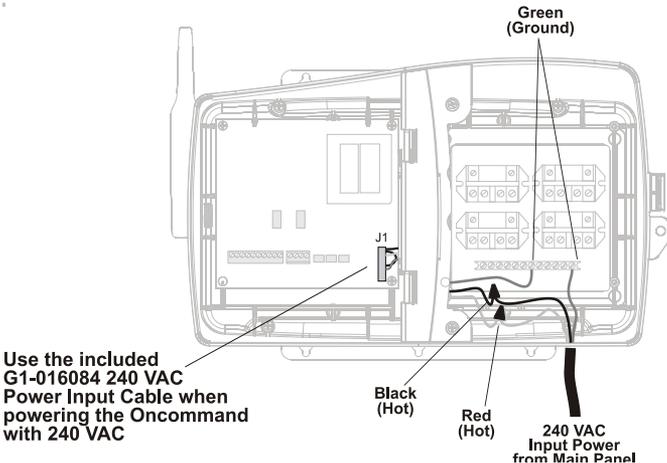
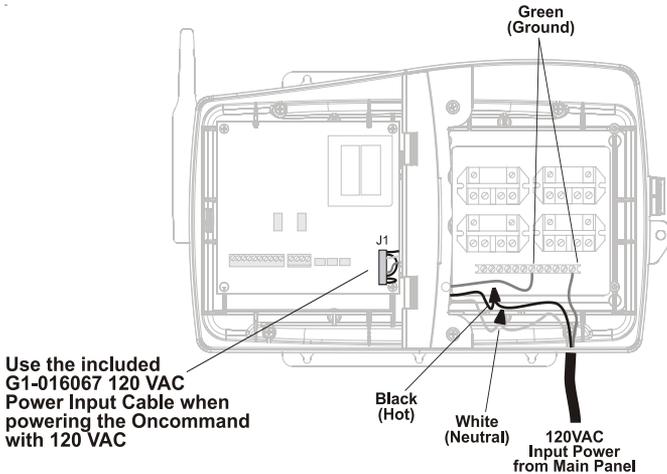
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## High Voltage Wiring

### Input Power Wiring

The OnCommand requires 120VAC, .6A or 240VAC, .3A input power to operate the control logic circuits under maximum load. This power should come from a circuit breaker rated at 125% of the intended load or the next higher size available. Leads are supplied for input wiring as shown on page 6. The green ground wire must be connected to the ground bus bar before connecting to input power.

The OnCommand can be powered by either 120VAC or 240VAC depending on which voltage is available at the mounting location. Two cables are provided. Select the proper cable for your desired input power and plug the connector into the J1 socket shown on page 6. Route the cable leads under the center divider cover and refer to the diagram below for proper connections to the input leads.

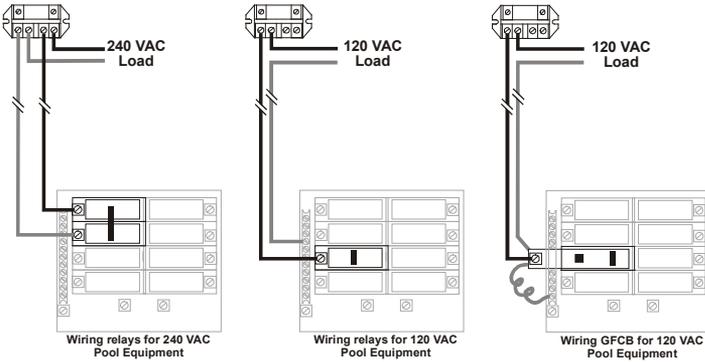




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## High Voltage (120/240V) Pool Equipment

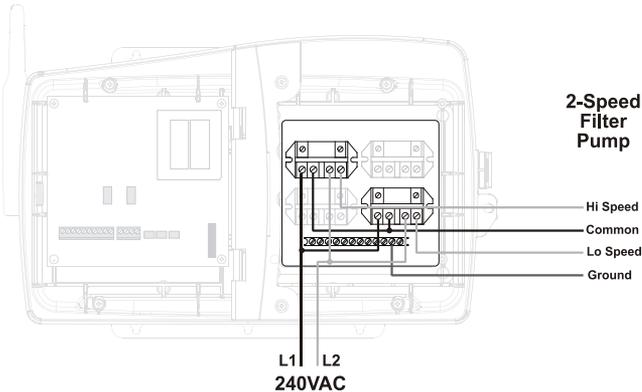
All OnCommand relays are double pole (they make/break both “legs” of 240V circuits) and are rated at 3HP/25A at 240V (1½HP/25A at 120V). Refer to the diagram below for typical relay wiring.



**WARNING:** Do not use the OnCommand to control an automatic pool cover. Swimmers may become entrapped underneath the cover.

## Two speed filter pump

Requires 2 relays (FILTER plus one of the AUX relays) for proper operation of both speeds. **IMPORTANT:** Be sure to follow the wiring diagram below AND to configure the control logic according to the Operation Instructions.



## Lights

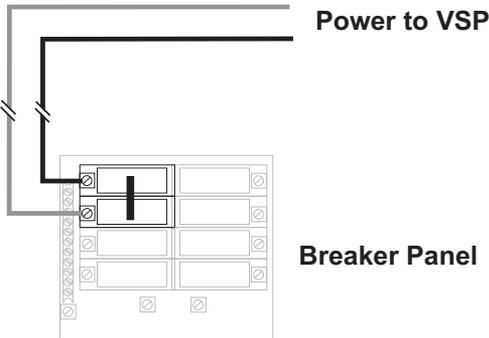
A ground fault circuit breaker must be used to supply power for high voltage pool/spa lighting. Low voltage lights will require an external transformer. For lighting systems that have both a light source and color wheel, connect the light source to the “Lights” relay and then connect the color wheel to one of the AUX outputs.



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## Hayward Variable Speed Filter Pump

Proper installation of the Hayward variable speed pump (VSP) includes high voltage input wiring, communication wiring, and menu configuration/settings. Pump speeds and schedules are controlled through low voltage communication wiring between the OnCommand and VSP, therefore, the pump should be powered at all times. Wire the pump directly to a 240V breaker; DO NOT connect the pump's input power through the OnCommand's Filter relay. Refer to the following diagram for proper input wiring to the VSP.



## Low Voltage Wiring

### Valve Actuators

The OnCommand can control up to three automatic valve actuators. Two of the valve outputs are dedicated to the pool/spa suction (Valve2) and return (Valve1) valves. Valve3 is for general purpose use (solar, water feature, in-floor cleaner, etc.).

For installations with solar heating, Hayward offers the AQ-SOL-KIT-xx solar kit that contains a valve, actuator, and extra temperature sensor. The “xx” indicates the valve type from the choices below:

- 1P 1.5” Positive Seal
- 2P 2” Positive Seal

The OnCommand is compatible with standard valve actuators manufactured by Hayward, Pentair/Compool, and Jandy. See diagram on page 6 for the location of valve connectors.

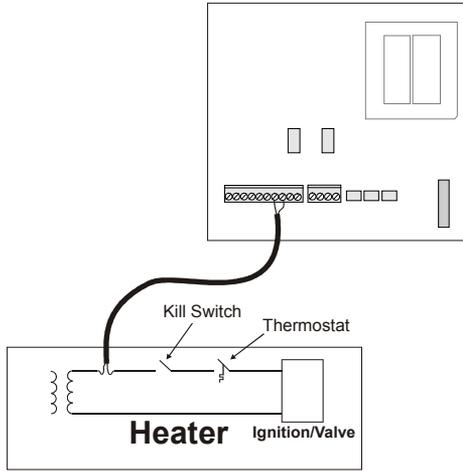
### Heater Control

The OnCommand provides a set of low voltage dry contacts that can be connected to most gas heaters or heat pumps with 24V control circuits. Refer to the diagram on the following page for a generic connection. The manuals supplied with most heaters also include specific wiring instructions for connecting the heater to an external control (usually identified as “2-wire” remote control). For millivolt or line voltage heaters, contact Hayward Tech support, 908-355-7995. Refer to the diagrams and the information on the following pages for more details on the connection to several popular heaters.



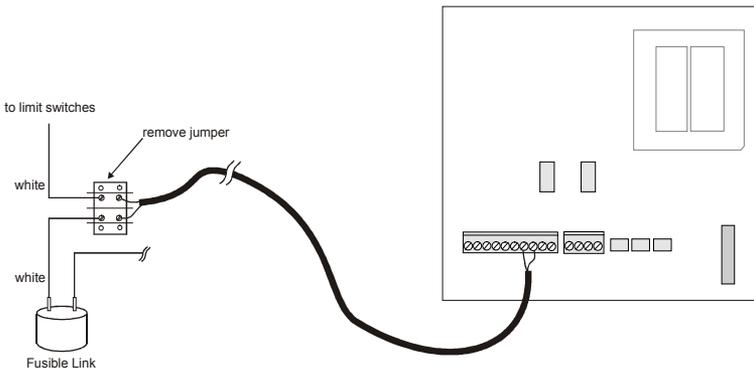
### Generic Heaters

1. Wire heater to 120/240V power source per the instructions in the heater manual. The OnCommand does NOT control the power going to the heater.
2. Wire the OnCommand dry contact heater output per the diagram below. Many internal parts of the heater can get very hot--see the heater manufacturer's recommendations on the minimum temperature rating for wires. If no guidance is given, use 105°C rated wire.
3. Set any ON/OFF switch on the heater to ON.
4. Set the thermostat(s) on the heater to the maximum (hottest) setting.



### Laars Heaters

1. Turn power off to heater.
2. Remove factory jumper from terminal block.
3. Wire OnCommand to the heater as shown.
4. Ensure toggle switch is in the ON position.
5. Set heater thermostats to maximum position.



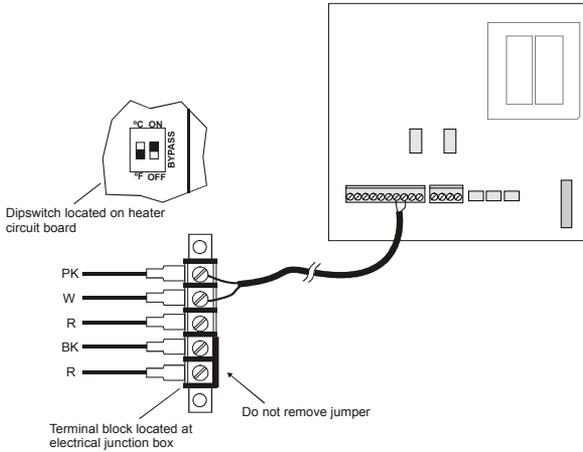


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## Hayward Heaters

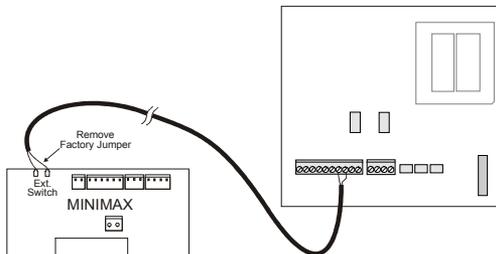
Refer to the instructions in the heater manual for “2-wire Remote Thermostat” operation under “Remote Control Connections” and the diagram below:

1. Turn off power to heater.
2. Wire OnCommand to terminals 1 & 2 (see diagram).
3. Leave jumper attached to terminals 4 & 5.
4. Move “BYPASS” dipswitch on heater circuit board to “ON” position (up).
5. Turn heater power back on.
6. Switch heater to either “Pool” or “Spa” (it doesn’t make any difference which is selected, the OnCommand will take control).
7. Heater display should be “bO” (for “bypass On”).
8. Heater will fire whenever OnCommand requests (when OnCommand “Heater” LED is illuminated).



## Pentair/Purex/MiniMax

1. Turn power off to heater.
2. Remove factory installed jumper from the “Ext Switch” connector.
3. Wire the OnCommand to the “Ext Switch” connector as shown below.
4. The wires to the OnCommand must be separated from any line voltage wires. Failure to follow these instructions may cause erratic operation of the heater.
5. Set the Power (Thermostat Select) switch to either “Pool” or “Spa”.
6. Set the “Pool” and “Spa” thermostats to their maximum settings.



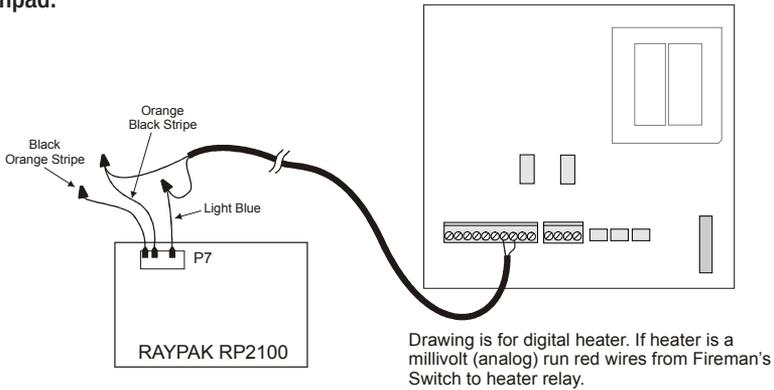


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## Raypak RP2100 Pool/Spa Heater

1. Turn power off to heater.
2. Push the mode button to "spa" mode.
3. Set the temperature to the maximum.
4. Push the mode button to "OFF".
5. Lastly, plug the prewired connector in the P7 position on the board.

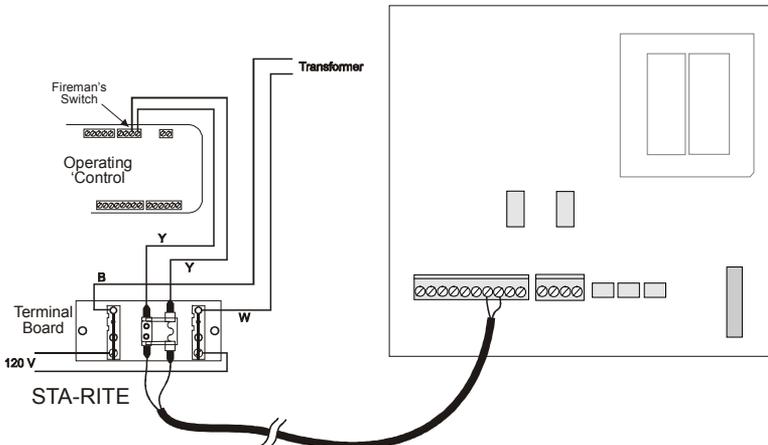
**IMPORTANT:** The heater will display "OFF" when it is being remotely controlled by the OnCommand. Some homeowners see the "OFF" display and, thinking this is a mistake, change the mode to "POOL" or "SPA" which then disables the remote control by the OnCommand. To prevent this: Remove the heater touch pad connector (P5) which will disable the touchpad.



Drawing is for digital heater. If heater is a millivolt (analog) run red wires from Fireman's Switch to heater relay.

## STA-RITE Heater

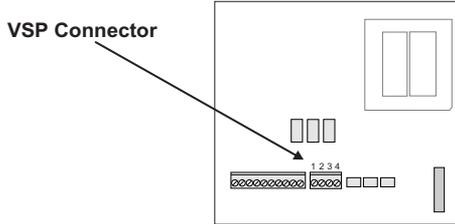
1. Turn power off to heater.
2. Remove upper jacket and open the control box.
3. Remove the jumper for the "fireman's switch".
4. Wire to the OnCommand using wire rated for 105°C minimum.





## Hayward Variable Speed Pump (VSP) Wiring and Address Setting

The maximum wiring distance between the OnCommand and variable speed pump (VSP) is 500 feet (160 meters). The diagram below shows the location of VSP connector on the OnCommand circuit board. Refer to your TriStar or EcoStar manual for proper low voltage communication wiring between the OnCommand and the Hayward VSP.

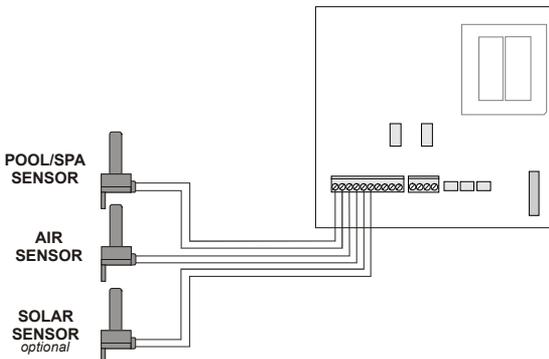


A pump address must be configured for each VSP used in the system. Depending on the model, this address is entered into the VSP's configuration menu or is set with dipswitches. Refer to the table below to determine which address to use for your specific pump.

<b>OnCommand Output</b> This is the output used to control the VSP.	<b>VSP Address</b> This is the name that should be selected under "Set COMM bus address". For models using dipswitches, refer to the pump manual.
FILTER - all OnCommand models	"Pool Filter" - TriStar VS 950, EcoStar refer to pump manual - all other models

## Temperature Sensors

The OnCommand utilizes 10K ohm thermistor type sensors. Three sensors (water temperature, air temperature and solar temperature) are included. If the OnCommand is being used to control a solar heating system, the solar sensor is required. The sensors are provided with a 15 ft. cable. If a longer cable is required, contact the Hayward Technical Support department for information on suitable cable types and splices. See page 3 and the diagram below for installation information.

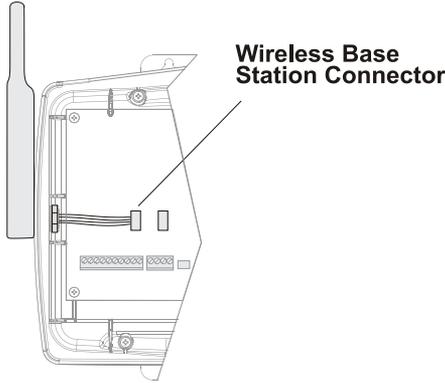




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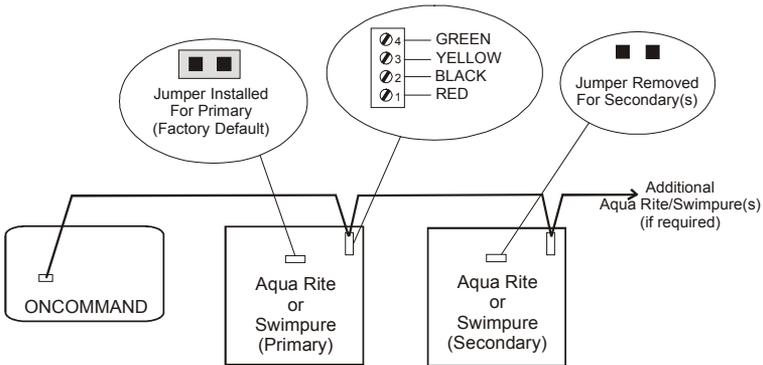
## Base Station

Plug in the pigtail connector from the wireless base station into the “wireless” connector on the main PCB in the OnCommand control unit.

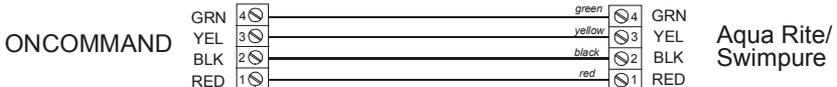


## Hayward AquaRite or Hayward Swimpure Chlorinator

The OnCommand can control one or more Hayward AquaRite or Hayward Swimpure chlorinators when additional sanitizing capacity is required. A 4 wire connection is used to communicate to the AquaRite/Swimpure and can be wired up to 500' apart. Any outdoor rated 4 conductor cable can be used. Refer to the wiring diagrams below for proper wiring connection to the AquaRite/Swimpure. NOTE: There must be only 1 “primary” unit. All other AquaRite/Swimpure units must be configured as “secondary”.



NOTE: Primary/Secondary jumper is located underneath small circuit board.





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## Configuration Setup

After plumbing and wiring are complete, the OnCommand MUST BE CONFIGURED before attempting to operate. Configuration information is entered at the keypad and “tells” the OnCommand what equipment is connected and how each should be controlled.

### Group Function

The OnCommand offers the ability to assign one Group function to a particular button. Instead of the button controlling one particular function, the button can be programmed to initiate a sequence of commands that are programmed in the Configuration Menu. For example, instead of the Lights button turning on and off the pool light only, the button can be programmed to turn on the pool light, turn on the bug light, turn off the pool cleaner, and turn on the music all at the same time. This convenient feature can be assigned to either one of the Aux buttons, the Lights button or the automated function.

Before assigning and configuring all the desired functions and their control parameters within the Group, the Group itself must be configured. The options for controlling Groups are Manual On/Off, Countdown Timer, and Timeclock. The Group will turn on and off based on this selection.

When setting up a Group function in the Configuration Menu, the first menu allows you to select the control parameter (how the Group is activated and de-activated) and the second menu allows you to select which functions are to be controlled in the Group.

A table of functions and their corresponding control parameters are listed below.

Function	Control Parameter
Pool/Spa	Unaffected, Pool only, Spa only, or Spillover
Pool Filter	Unaffected, Off, On, High speed, or Low speed
Lights (standard relay)	Unaffected, Off, or On
Lights (dimmer relay)	Unaffected, Off, On, 100%, 80%, 60%, 40%, or 20%
Aux1&2 (standard relay)	Unaffected, Off, or On
Aux1&2 (dimmer relay)	Unaffected, Off, On, 100%, 80%, 60%, 40%, or 20%
Valve3	Unaffected, Off, or On
Spa Htr1 Set	Unaffected, Off, 65°-104°F
Pool Htr1 Set	Unaffected, Off, 65°-104°F
Spa Solar Set	Unaffected, Off, 65°-104°F
Pool Solar Set	Unaffected, Off, 65°-104°F
SuperChlr	Unaffected, Off, On
Spa High	Unaffected, 20% to Highest speed
Spa Low	Unaffected, Lowest speed to 50%
Pool High	Unaffected, 20% to Highest speed
Pool Low	Unaffected, Lowest speed to 50%



## Heater Setpoints in Groups

The OnCommand can be programmed to use alternate heater setpoints (conventional and/or solar) while running a Group command. This allows the heater to be set to a higher or lower temperature than normal while the Group is activated. When the Group stops, the setpoint will return to its normal setting.

Changing the setpoint while the Group is running will make the Group release the alternate setpoint control and revert back to the normal heater setting. Any changes that are made at that point will affect the normal heater setting. The next time the Group is activated, the temperature will return to the Group setpoint that was originally programmed in the Configuration Menu. To change the setpoint while the Group is running, go to the Settings menu and press the +/- button while "Group Control" is displayed. The setpoint will change and be retained as the new normal heater setpoint.

## Super Chlorinate (requires external chlorinator)

If a Hayward Swimpure or Hayward AquaRite chlorinator is used, the OnCommand can be programmed to Super Chlorinate the pool or spa while running a Group command. When the Group starts, the Super Chlorinate cycle will begin. Super Chlorinate will continue until the preset time expires (see Timers Menu/Super Chlorinate Hours) or until the Group turns off. Changing the Super Chlorinate state using the Settings Menu, the Aqua Pod Super Chlorinate button, or a Super Chlorinate assigned Aux/Lights/Valve button will temporarily cancel the Group's control of Super Chlorinate until the next time the Group is activated.

## Variable Speed in Groups

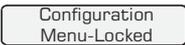
The OnCommand can be programmed to use alternate pump speeds while running a Group command. This allows the pump to be set to a higher or lower speed than normal, while the Group is activated. When the Group stops, the speed will return to its normal setting.

Changing the speed setting while the Group is running will make the Group release the alternate speed setting and revert back to the normal speed setting. Any changes that are made at that point will affect the normal speed setting. The next time the Group is activated, the speed will return to the Group speed setting that was originally programmed in the Configuration Menu. To change the speed setting while the Group is running, go to the Settings menu and press the +/- buttons while "Group Control" is displayed. The speed setting will change to the new speed setting.

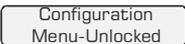
## Accessing the Configuration Menus

Configuring the OnCommand requires you to navigate through the Configuration Menu and input various information. For more detailed information about using the OnCommand menu system, refer to the Operation Manual.

### To access the Configuration Menu



Press repeatedly until "Configuration Menu" is displayed  
<> Press BOTH buttons SIMULTANEOUSLY for 5 seconds to unlock



<> Move to configuration menu items

NOTE: The configuration menu automatically "locks" after 2 minutes of inactivity to prevent unauthorized people from changing the control logic inadvertently and possibly damaging the pool equipment or causing a "call back" to fix the configuration.



## Configuration Menu Items

Each item needs to be programmed and may contain additional submenu items. Refer to the following pages for information on programming.

- Chlor. Config.  
+ to view/change    + Push to access Chlorinator option  
                                  <> Move to next configuration menu
- Ext. Chlorinator  
Enabled                +- Toggle between External Chlorinator Enabled and Disabled (default)  
                                  <> Move to next menu item
- Display  
Salt                    +- Toggle between Display Salt (default) and Minerals  
                                  <> Move to previous/next configuration menu

### Chlorinator

If the optional external chlorinator is enabled (requires the use of a Hayward AquaRite or Swimpure chlorinator), the OnCommand will automatically chlorinate both the pool and spa according to the desired output setting (see Settings Menu in the Operation manual). If disabled (default), all displays relating to the chlorinator will be suppressed. When the chlorinator is enabled, the OnCommand will automatically detect and control any AquaRite/Swimpure(s) installed in the system.

### Display

Allows for the display of salt (default) or mineral values.

- Pool/Spa Config.  
+ to view/change    + Push to access Pool/Spa options  
                                  <> Move to previous/next configuration menu
- Pool/Spa Setup  
Pool and Spa        +- Rotates between Pool Only (default), Spa Only and  
                                  Pool and Spa  
                                  <> Move to next menu item
- if "Pool and Spa" is selected*
- Spa - CountDn  
00:30                +- Adjust time setting (Manual On/Off, 0:05, 0:10, 0:15..., (default is 4:00))  
                                  <> Move to next menu item
- if "Pool and Spa" is selected*
- Spa Spillover  
Enabled              +- Toggle between Enabled and Disabled (default) Spa Spillover  
                                  <> Move to next menu item or previous/next configuration menu
- if "Pool and Spa" is selected and  
if "Spa Spillover" is enabled*
- Filter Operation  
Spa Spillover       +- Toggle between Pool Only (default) and Spa Spillover options  
                                  <> Move to previous/next configuration menu
- if "Pool Only" or "Spa Only" is selected*
- V1=Aux1, V2=Aux2  
Disabled             +- Toggle between Enabled and Disabled (default)  
                                  <> Move to previous/next configuration menu
- if "Pool and Spa" is selected*
- Filter Off Valve  
Change: Enabled    +- Toggle between Enabled (default) and Disabled  
                                  <> Move to previous/next configuration menu

### Pool/Spa Setup

If "Pool Only" or "Spa Only" are selected, then the pool/spa valves are not needed and pushing the POOL/SPA button on the display/keypad will have no effect. If "Pool and Spa" is selected, then the pool/spa suction and return valve actuators should be connected to the OnCommand. Pressing the POOL/SPA button on the display/keypad will alternate between pool and spa operation.

### Spa CountDn

This menu will appear only if Pool/Spa Setup is set to "Pool and Spa". This setting is the time, after you manually switch the Pool/Spa valves to "Spa Only", until the OnCommand automatically returns the valves to their previous positions. It is programmed in increments of 5 minutes, from "Manual On/Off" (0 minutes) to "21:00" (21 hours). The filter is forced on during this time period.

### Spa Spillover

When spa spillover is "Enabled" and the Pool/Spa setup is set to "Pool and Spa", the



homeowner will be able to rotate through “Pool Only” (both suction and return valves switched to pool), “Spa Only” (both suction and return valves switched to spa) and “Spillover” (suction valve switched to pool and return valve switched to spa) by successive presses of the “Pool/Spa” button.

### Filter Operation

If “Spa Spillover” is selected, the OnCommand will automatically switch the pool/spa suction and return valves to “spillover” at the start of the programmed pool filtering time period or when the Super Chlorinate function is turned on. The valves will remain in this position for the remainder of the Super Chlorinate period. This option is usually preferable because both the pool and spa water will be filtered and sanitized.

If “Pool Only” is selected, then the OnCommand will switch the pool/spa valves to the “pool only” position at the start of the programmed pool filtering time period or when the Super Chlorinate function is turned on. This may be desirable on some systems with in-floor cleaners because it allows the cleaner to operate the entire time the pool is being filtered and/or Super Chlorinate is running.

### V1=Aux1, V2=Aux2

This menu appears only if the Pool/Spa Setup is set to “Pool Only” or “Spa Only”. When enabled, Valve 1 (return) will follow the Aux1 output and Valve 2 (suction) will follow the Aux2 output. When disabled (default), the return and suction pool/spa valves function normally.

### Filter Off Valve Change

This menu appears only if Pool/Spa setup is set to “Pool and Spa - Std”. When enabled (default), the filter pump will shut off for 35 seconds whenever the Pool/Spa valves are turning. The pump will NOT shut off when in Heater Cooldown mode.

- Filter Config.  
+ to view/change

+ Push to access pump options  
<> Move to previous/next configuration menu
- Filter Pump  
1 Speed

+- Rotates between 1-speed (default), 2-speed and variable speed options  
<> Move to next menu item
- if “Variable Speed” is selected*

Lowest Speed  
10%

+- Adjust the lowest speed desired for variable speed operation  
<> Move to next menu item
- if “Variable Speed” is selected*

Highest Speed  
100%

+- Adjust the highest speed desired for variable speed operation  
<> Move to next menu item
- Freeze Protect  
Enabled

+- Toggle between Enabled (default) and Disabled Freeze Protection  
<> Move to next menu item or previous/next configuration menu
- if “Freeze Protect” is enabled and “1-speed Filter” is not selected*

Freeze Protect  
High Speed

+- Toggle between high speed (default) and low speed  
<> Move to next menu item
- if “Freeze Protect” is enabled*

Freeze Temp  
38°F

+- Adjust the desired freeze protection temperature (33°F - 42°F)  
<> Move to previous/next configuration menu

### Filter Pump

For 2-speed pumps: When a 2-speed pump is configured, one of the AUX relays must also be configured to control the low speed motor winding on the pump. Refer to the appropriate sections in the Installation manual for specific information regarding the control logic for 2-speed and variable speed pump operation.



For the Hayward Tristar variable speed pump: The Filter relay is used to supply input power to the VSC pump control. The relay will be on when the filter pump output is on. When the filter pump output is off, the relay will be off. On , off and speed is controlled by commands sent to the pump.

### Lowest Speed

This is the lowest speed that the variable speed pump is allowed to run at. It is used as the lower limit in the Low Speed Settings Menu. Set lowest speed from 10% (default) to 50%.

### Highest Speed

This is the highest speed that the variable speed pump is allowed to run at. It is used as the upper limit in the High Speed Settings Menu. Also, this is the speed that the pump will run at during the first 3 minutes of operation any time the pump has been off for more than 30 seconds. Set highest speed from 20% to 100% (default).

### Freeze Protection

Freeze protection is used to protect the pool and plumbed equipment against freeze damage. If freeze protection is enabled and the AIR temperature falls below the freeze threshold (see below), the OnCommand will turn on the filter pump to circulate the water. If "Pool and Spa" is selected in the Pool/Spa sub-menu, the valves will also alternate between the pool and spa every 30 minutes and the filter pump will turn off while the valves are turning. The chlorinator will not operate if freeze protection is the only reason the pump is running.

### Freeze Protection Speed

This menu only appears if freeze protection is enabled and the pump is configured for 2-speed or variable speed pump operation. This is the speed that the pump will run at during freeze protection operation. Select high (default) or low speed operation.

### Freeze Protection Temperature

Select the temperature to be used for freeze protection. Temperature is adjustable from 33°F-42°F (1°C-6°C). 38°F (3°C) is default. This threshold will be used for all outputs that have freeze protection enabled.

- Heater Config.  
+ to view/change

+ Push to access heater options  
<> Move to previous/next configuration menu
  
- Heater  
Disable

+- Toggle between Enabled and Disabled (default) Heater  
<> Move to next menu item or previous/next configuration menu
  
- if "Heater1" is enabled*  
Heater Cooldown  
Disabled

+- Toggle between Enabled and Disabled (default) Heater Cooldown  
<> Move to next menu item
  
- if "Heater1" is enabled*  
Heater Extend  
Disabled

+- Toggle between Enabled and Disabled (default) Heater Extend  
<> Move to previous/next configuration menu
  
- if "Heater1" is enabled and  
1-speed filter pump is not selected*  
Allow Low Speed  
Disabled

+- Toggle between Enabled and Disabled (default)  
<> Move to next menu item or previous/next configuration menu

### Heater

If the heater is "Enabled", the heater relay will turn on when the water temperature is less than the desired temperature setting and the filter pump is running. The desired temperature is in the "Settings Menu". If applicable, the homeowner will be prompted to enter separate "pool" and "spa" settings. Depending on the position of the pool/spa suction valve, the proper temperature setting will be used.



## Heater Cooldown

This feature ensures that the heater cools down before water circulation is stopped. When enabled, the OnCommand will continue to run the filter pump for 5 minutes after the heater turns off. During this period the filter pump LED will flash and also a "Heater Cooldown, X:XX remaining" message will scroll on the display.

When the filter pump is running and the heater is on: Pressing the "Filter" button once will cause the heater to turn off, but the filter pump will continue to run for heater cooldown (filter LED flashing and message on display). Pushing the filter button a second time will override the heater cooldown operation and turn the filter pump off.

## Heater Extend

If "Enabled", the filter extend logic keeps the filter pump running beyond the normal turn-off time until the pool (or spa) is heated up to the desired temperature setting (see Settings Menu). Heater extend will NOT cause the filter pump to turn on, it will only delay the turn off time when the heater is operating.

## Allow Low Speed

This menu only appears if the filter is configured for 2-speed or variable speed operation. During default operation, high speed mode is used whenever the heater is on. If Allow Low Speed is enabled, low speed will be allowed even if the heater is on.

- Solar Config. + Push to access solar options  
+ to view/change <> Move to previous/next configuration menu
- Solar +- Toggle between Enabled and Disabled (default) Solar  
Disabled <> Move to next menu item or previous/next configuration menu
- if "Solar" is enabled*  
Solar-Extend +- Toggle between Enabled and Disabled (default) Solar Extend  
Disabled <> Move to next menu item
- if "Solar" is enabled*  
Solar Priority +- Toggle between Enabled and Disabled (default) Solar Priority  
Disabled <> Move to next menu item
- if "Solar" is enabled and "1-speed Filter" is not selected*  
Allow Low Speed +- Toggle between Enabled and Disabled (default)  
Disabled <> Move to next menu item or previous/next configuration menu

## Solar

If the solar control logic is "Enabled", several additional steps must be taken to ensure proper operation of the solar system. If the solar is operated by a valve, then the Valve3 output must be set up for solar logic. If the solar is operated by a pump, then one of the AUX relays must be set up for solar logic. Also, the "solar" temperature sensor must be installed. This sensor is typically mounted near the collector array and is used to sense whether sufficient solar heat is available.

If solar is "Enabled", the valve or solar pump relay will turn on when the water temperature is less than the desired temperature setting AND the solar temperature is 8° hotter than the water temperature. The desired temperature is in the "Settings Menu". If applicable, the homeowner will be prompted to enter separate pool and spa desired temperature settings. Depending on the position of the pool/spa suction valve, the proper temperature setting will be used.

## Solar Extend

If "Enabled", the filter extend logic keeps the filter pump running beyond the normal turn-off time if solar heat is still available. When solar heat is no longer available, both



the solar valve/pump and filter pump will turn off simultaneously. Solar extend will NOT cause the filter pump to turn on, it will only delay the turn off time when solar is operating.

### Solar Priority

If both “Solar Control” and “Heater Control” are enabled, the Solar Priority feature will keep the conventional heater off whenever solar heat is available. This provides the most cost effective way of heating the pool. When solar heat is not available, the conventional heater will operate normally.

### Allow Low Speed

This menu only appears if the pool filter is configured for 2-speed or variable speed operation. During default operation, high speed mode is used whenever the solar heater is on. If Allow Low Speed is enabled, low speed pump operation will be allowed during solar heating except for the first 3 minutes after solar heat turns on (to allow air in the solar panels to be purged).

Lights Config.  
+ to view/change

- + Push to access Lights options
- <> Move to previous/next configuration menu

Lights Function  
Manual On/Off

- +/- Rotates between Manual On/Off (default), Countdown Timer, Low Speed- Filter, Timeclock, Solar, and Super Chlorinate
- <> Move to next menu item

*for manual on/off, countdown timer and timeclock functions*

Lights Relay  
Standard

- +/- Toggle between Standard (default) and Dimmer
- <> Move to next menu item or previous/next configuration menu

*for all functions except dimmer relay, solar super chlorinate, low speed, and group*

Lights Interlock  
Disable

- +/- Toggle between Enabled and Disabled (default) Lights Interlock
- <> Move to next menu item

*for group function only*

Lights Group  
Timer: None(Manual)

- +/- Rotates between Manual On/Off (default), Countdown Timer and Timeclock
- <> Move to next menu item

*for group function only*

Lights Group  
Filter: Unaffected

- +/- Options available depend on the function that is selected
- <> Move to previous/next menu item or next configuration menu

*for all functions except dimmer relay, super chlorinate, low speed, and group*

Lights Freeze  
Disable

- +/- Toggle between Enabled and Disabled (default) Lights Freeze
- <> Move to next menu item or previous/next configuration menu

*only if filter pump is set to variable and relay type is set to standard*

Lights Pump Spd  
Settings Menu

- +/- Select between Settings Menu (default) and the desired pump speed
- <> Move to previous/next configuration menu

### Lights Function

Although designated as the “Lights” output, the function of the lights relay is similar to the aux1 and aux2 relays. If pool lights are wired to the lights relay, some options including Solar function, Low Speed of a 2-Speed Filter Pump, Lights Interlock and Lights Freeze Protection will not be necessary and should be disabled. If no pool lights are used, the lights relay can be used to control other pool devices that may require these options. The function of each option is shown below.

**Manual On/Off (default)**—the lights relay will alternate between turning on and off when the LIGHTS button is pressed. There is no automatic control logic.

**Countdown Timer**—the lights relay will turn on when the LIGHTS button is pressed.



The lights relay will turn off automatically after a programmed time (see Timers Menu in Operation Manual). The LIGHTS button can also be used to turn the output off.

**Low Speed of a 2-speed Filter Pump** – the OnCommand will turn on the lights relay whenever low speed operation of the filter pump is required. It is very important that the “2-speed” filter pump option be selected under the “Filter Config.” Menu for proper operation.

**Timeclock** – the lights relay will turn on and turn off at the times set for the lights time-clock in the Timers Menu (see Timers Menu in Operation Manual). The LIGHTS button can also be used to turn the output on and off.

**Solar** – the lights relay can operate a solar booster pump which will turn on when the filter pump is running, solar heat is available, and the water temperature is less than the desired temperature setting. It is important to note that “Solar Control” must be enabled in the “Solar Config.” menu for proper operation to occur.

**Group** – the lights relay operates when the Group function is initiated and shuts off when the Group function is terminated. See Lights Group section for operation information for the Group function.

**Super Chlorinate** – if “Chlorinator” is enabled, this option allows the user to start a Super Chlorinate cycle when the Lights button is pressed, rather than using the Settings Menu. Note that only one button can be assigned to this function.

### Lights Relay

This feature allows the user to select either “Standard” (default) or “Dimmer” type relay for the Lights output. The optional AQL-DIM dimmer kit must be installed if “Dimmer” is desired. When “Dimmer” is selected, and the Lights output is manually turned on, the “+” and “-” buttons adjust the level from 20% to 100% (default). The level is saved for the next time the lights are turned from off to on.

### Lights Interlock

If enabled, this feature will override the function (Manual On/Off, Countdown Timer, Timeclock) selected above and turn the lights relay off when: filter pump is off, first 3 minutes of filter pump operation (allows the pump to prime and establish normal water flow), when the pool/spa suction return valves are in any position other than “pool only”, or for the first 3 minutes after solar turns on (allows air in the solar panels to be purged). Interlock is not available for solar, low speed filter pump, Super Chlorinate, dimmer or group.

### Lights Group

The Lights Group function allows the user to perform multiple tasks with a single push of the “Lights” button. When setting up a Group function, refer to page 15 for specific programming information. There are two Group menus; the first menu determines how the Group command will be initiated (Manual On/Off, Countdown Timer, or Timeclock) and the second menu selects the desired functions and their respective control parameters.

### Lights Freeze Protection

This function helps protect equipment that is wired to the lights relay against freeze damage. If Freeze Protection is enabled and the AIR temperature falls below the selected freeze temperature threshold, the OnCommand will energize the lights relay. **IMPORTANT:** this only enables operation of the lights relay during freeze--see the “Filter Pump Config.” menu to enable freeze protection for the main circulation system.



## Lights Pump Speed

This is the speed of the pump when the Lights output is on. The choices are the Settings Menu speed and a speed that is unique to the Lights output only. This is the speed of the pump that has been selected in the Settings Menu for normal filter operation. If an alternate speed is desired when the Lights output is on, push "+" or "-" and select from "Lowest" to "Highest" in 5% increments.

NOTE: The configuration parameters for the Aux2 output are the same as shown below for Aux1.

Aux1 Config.  
+ to view/change

- + Push to access Aux options
- <> Move to previous/next configuration menu

Aux1 Function  
Manual On/Off

- +/- Rotates between Manual On/Off (default), Countdown Timer, Low Speed- Filter, Timeclock, Solar, and Super Chlorinate
- <> Move to next menu item

*for manual on/off, countdown timer and timeclock functions*

Aux1 Relay  
Standard

- +/- Toggle between Standard (default) and Dimmer
- <> Move to next menu item or previous/next configuration menu

*for all functions except dimmer relay, solar super chlorinate, and low speed*

Aux1 Interlock  
Disable

- +/- Toggle between Enabled and Disabled (default) Aux1 Interlock
- <> Move to next menu item

*for group function only*

Aux1 Group  
Timer: None(Manual)

- +/- Rotates between Manual On/Off (default), Countdown Timer and Timeclock
- <> Move to next menu item

*for group function only*

Aux1 Group  
Filter: Unaffected

- +/- Options available depend on the function that is selected
- <> Move to previous/next menu item or next configuration menu

*for all functions except dimmer relay, super chlorinate, and low speed*

Aux1 Freeze  
Disable

- +/- Toggle between Enabled (default) and Disabled Aux1 Freeze
- <> Move to previous/next configuration menu

*only if filter pump is set to variable and relay type is set to standard*

Aux1 Pump Spd  
Settings Menu

- +/- Select between Settings Menu (default) and the desired pump speed
- <> Move to previous/next configuration menu

**WARNING: Do not use the OnCommand to control an automatic pool cover. Swimmers may become entrapped underneath the cover.**

### Aux1 Function

**Manual On/Off (default)**—the aux relay will alternate between turning on and off when the aux button is pressed. There is no automatic control logic.

**Countdown Timer** – the aux relay will turn on when the AUX button is pressed and then will turn off automatically after a programmed time (see Timers Menu, Operation Manual). The AUX button can also be used to turn the output off.

**Low Speed of a 2-speed Filter Pump** – the OnCommand will operate the aux relay whenever the low speed operation of the filter pump is required. It is very important that the "2-speed" filter pump option be selected under the "Filter Config." Menu for proper operation.

**Timeclock** – the aux relay will turn on and turn off at the times set for the aux1 timeclock in the Timers Menu. The AUX button can also be used to turn the output on and off.



**Solar** – the aux relay operates a solar booster pump which will turn on when the filter pump is running, solar heat is available, and the water temperature is less than the desired temperature setting. It is important to note that “Solar Control” must be enabled in the “Solar Config.” menu for proper operation to occur.

**Group** – the aux relay operates when the Group function is initiated and shuts off when the Group function is terminated. See Aux1 Group section for operation information for the Group function.

**Super Chlorinate** – if “Chlorinator” is enabled, this option allows the user to start a Super Chlorinate cycle when the Aux button is pressed, rather than using the Settings Menu. Note that only one button can be assigned to this function.

### **Aux1 Relay**

This feature allows the user to select either “Standard” (default) or “Dimmer” type relay for the Aux1 output. The optional AQL-DIM dimmer kit must be installed if “Dimmer” is desired. When “Dimmer” is selected, and the Aux1 output is manually turned on, the “+” and “-” buttons adjust the level from 20% to 100% (default). The level is saved for the next time the aux1 output is turned from off to on.

### **Aux1 Interlock**

If “Enabled”, this feature will override the function (Manual On/Off, Countdown Timer, Timeclock), selected above and turn the aux1 off when: filter pump is off, first 3 minutes of filter pump operation (allows the pump to prime and get water flowing), when the pool/spa suction return valves are in any position other than “pool only”, or for the first 3 minutes after solar turns on (allows air in the solar panels to be purged). Interlock is not available for solar, low speed filter pump, Super Chlorinate, dimmer or group.

### **Aux1 Group**

The Aux1 Group function allows the user to perform multiple tasks with a single push of the “Aux1” button. When setting up a Group function, refer to page 15 for specific programming information. There are two Group menus; the first menu determines how the Group command will be initiated (Manual On/Off, Countdown Timer, or Timeclock) and the second menu selects the desired functions and their respective control parameters.

### **Aux1 Freeze Protection**

This function protects the pool, plumbing, and equipment against freeze damage. If Freeze Protection is enabled and the AIR temperature falls below the selected freeze temperature threshold, the OnCommand will turn on the aux relay to circulate the water. **IMPORTANT:** this only enables operation of the AUX output during freeze--see the “Filter Pump Config.” menu to enable freeze protection for the main circulation system.

### **Aux1 Pump Speed**

This is the speed of the pump when the Aux1 output is on. The choices are the Settings Menu speed and a speed that is unique to the Aux1 output only. This is the speed of the pump that has been selected in the Settings Menu for normal filter operation. If an alternate speed is desired when the Aux1 output is on, push “+” or “-” and select from “Lowest” to “Highest” in 5% increments.



Valve3 Config. + Push to access Valve3 options  
 + to view/change <> Move to previous/next configuration menu

Valve3 Function +- Rotates between Timeclock (default), Solar, In-floor Cleaner,  
 Solar Filter, Lights, Aux1 and Aux2  
 Disabled <> Move to next menu item

*for all functions except solar and super chlorinate*

Valve3 Interlock +- Toggle between Enabled and Disabled (default) Valve3 Interlock  
 Disabled <> Move to next menu item

*for all functions except super chlorinate*

Valve3 Freeze +- Toggle between Enabled and Disabled (default) Valve3 Freeze  
 Disabled <> Move to previous/next configuration menu

*only if filter pump is set to variable and relay type is set to standard*

Valve3 Pump Spd +- Select between Settings Menu (default) and the desired pump speed  
 Settings Menu <> Move to previous/next configuration menu

### Valve3 Function

**Timeclock (default)** – the valve turns on/off at the times set for the valve3 timeclock in the Timers Menu (see Operations Manual).

**Solar** – the valve operates when the filter pump is running, solar heat is available, and the water temperature is less than the desired temperature setting. Solar heating must be enabled in the “Solar Config. menu for proper operation to occur.

**In-Floor Cleaner** – the valve switches the water returning to the pool between the in-floor cleaner and the normal return jets which facilitates efficient surface skimming. The valve will operate the in-floor cleaner for the first half of each clock hour and then switch to the jets/skimming for the last half of the hour.

**Group** – the valve operates when the Group function is initiated and shuts off when the Group function is terminated. See Valve3 Group section for operation information for the Group function.

**Valve3=Filter** – the valve operates whenever the Filter relay is on.

**Valve3=Lights** – the valve operates whenever the Lights relay is on.

**Valve3=Aux1** – the valve operates whenever the Aux1 relay is on.

**Valve3=Aux2** – the valve operates whenever the Aux2 relay is on.

### Valve3 Interlock

If “Enabled”, this feature will override the function (timeclock or in-floor cleaner) selected above and turn the valve off when: the filter pump is off, first 3 minutes of filter pump operation (allows the pump to prime and establish normal water flow), or for the first 3 minutes after solar turns on (allows air in the solar panels to be purged). Interlock is not available for solar or Super Chlorinate.

### Valve3 Group

The valve3 Group function allows the user to perform multiple tasks when the automated valve3 function is initiated. When setting up a Group function, refer to page 15 for specific programming information. There are two Group menus; the first menu determines how the Group command will be initiated (Manual On/Off, Countdown Timer, or Timeclock) and the second menu selects the desired functions and their respective control parameters.



## Valve3 Freeze Protection

This function protects the pool and plumbed equipment against freeze damage. If Freeze Protection is enabled and the AIR temperature falls below the selected freeze temperature threshold, the OnCommand will turn on the valve to allow circulation of the water. **IMPORTANT:** this only enables operation of the valve3 output during freeze--see the "Filter Pump Config." menu to enable freeze protection for the main circulation system.

## Valve3 Pump Speed

This is the speed of the pump when the Valve3 output is on. The choices are the Settings Menu speed and a speed that is unique to the Valve3 output only. This is the speed of the pump that has been selected in the Settings Menu for normal filter operation. If an alternate speed is desired when the Valve3 output is on, push "+" or "-" and select from "Lowest" to "Highest" in 5% increments.

Remote Menu  
Enabled

- + - Toggle between Enabled (default) and Disabled Remote Menu
- <> Move to previous/next configuration menu

This feature will prevent unauthorized access to the Settings, Timers, and Configuration menus from any of the OnCommand's remote display/keypads. When disabled, the remote display/keypads will only show the default menu and allow on/off control via the pushbuttons. Note that the function of the OnCommand's built-in display/keypad is unchanged by this selection. Once disabled, the only way to enable "Remote Menu" is to use the local display/keypad.

All Timeclocks  
7-day

- + - Toggle between 7-day (default) and Weekend/Weekday time options
- <> Move to previous/next configuration menu

This selection affects ALL of the timeclock logic in the OnCommand. If "7-day" is selected, each timeclock will have one set of turn-on/turn-off settings that operate every day of the week. If "Weekend/Weekdays" option is selected then the user can enter one set of turn-on/turn-off times for the weekend (fixed as Saturday/Sunday) and another set of turn-on/turn-off times for weekdays (Monday through Friday).

Time Format  
12 hour AM/PM

- + - Toggle between 12 hour AM/PM (default) and 24 hour time format options
- <> Move to previous/next configuration menu

Units  
°F and PPM

- + - Toggle between °F and PPM (default) and °C and g/L (Metric) options
- <> Move to previous/next configuration menu

Reset Config. to  
Default Press +

- + Initiate reset of all configuration parameters
- <> Move to previous/next configuration menu (config. not reset)

Are you sure?  
+ to proceed

- + Reset all configuration parameters
- <> Move to previous/next menu (config. not reset)

Config. reset  
Confirmed

- <> Move to previous/next configuration menu

Use this function to erase all previous system configuration and reset all configuration parameters back to the factory default values. This function is NOT reversible--be careful.



# HAYWARD®

## System Startup and Checkout

### Before Startup

Before starting the OnCommand for the first time, be sure that the following items have been completed:

1. Properly rated circuit breakers are installed in the OnCommand subpanel.
2. All wiring is performed according to NEC and local codes.
3. The OnCommand is properly grounded and bonded.
4. The OnCommand is properly configured to control all desired functions.

### Program Automatic Operation

Refer to the programming flow chart on the back cover of this manual for a listing of the available menus and the items included in each menu.

#### Settings Menu

- Heater and/or solar thermostat settings
- Chlorinator settings (if applicable)
- Day and Time

#### Timers Menu

- Timeclock and/or Countdown timer settings

### Heater Checkout

Follow these instructions to verify that the OnCommand is properly controlling the heater.

1. Check that the OnCommand is calling for the heater to turn on as indicated by the "Heater" LED being illuminated. If the "Heater" LED is illuminated, go directly to step 2; if not, then check the following:

- The heater is enabled (Configuration Menu/Heater Config.).
- The heater temperature setting is at least 2°F greater than the water temperature (Settings Menu / Pool Heater & Spa Heater).
- The filter pump is running.
- If the pool has solar heat and the solar priority feature is enabled (Configuration Menu/ Solar Config) then solar must be off in order for the heater to fire. The easiest way to force solar off is to go to the Settings Menu / Pool Solar & Spa Solar and temporarily lower the temperature settings below the current water temperature.

2. Check that the heater is running. If not, then check:

- Power is supplied to the heater.
- The OnCommand control output is properly connected to the heater control (see "Heater Control" wiring, page 9).
- Some heaters also have internal switches or jumpers that have to be set correctly for remote control operation—refer to the heater manual and also "Heater Control" (page 9).
- Heater is turned on ("Kill Switch" is in the "ON" position).
- If a heater bypass valve is installed, check that water is flowing through the heater.
- The heater temperature setting is set as high as possible (usually 104°F/40°C). Also note that some heat pumps actually have to be set to the lowest possible temperature.



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3. Once the heater is running, you can verify the “heater cooldown” feature (optional - see Configuration Menu/Heater Config.) is operating properly:

- Press the “Filter” button once (for 2 speed pumps, this may require 2 pushes of the “Filter” button).
- The heater should turn off (“Heater” LED off) and the “Filter” LED will flash to indicated heater cooldown is active.





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**LIMITED WARRANTY** (effective 03/01/12) Hayward warrants its Pro Logic, OnCommand and E-Command pool automation products as well as its AquaRite, AquaRite Pro, Aqua Plus and SwimPure chlorination products to be free of defects in materials and workmanship, under normal use and service, for a period of three (3) years. Hayward also warrants its Aqua Trol chlorination products to be free of defects in materials and workmanship, under normal use and service for a period of one (1) year. These warranties are applicable from the initial date of purchase on private residential swimming pools in the US and Canada. Installations of product for use on commercial pools in the US and Canada is covered for a period of one (1) year for defects in materials and workmanship. Hayward warrants all accessories and replacement parts for the above-identified pool automation and chlorination products for a period of one (1) year. Accessories also include remotes, actuators, base stations, temperature sensors, flow switches and chemistry probes. Each of these warranties is not transferable and applies only to the original owner.

Hayward shall not be responsible for cartage, removal, repair or installation labor or any other such costs incurred in obtaining warranty replacements or repair.

Proof of purchase is required for warranty service. If written proof of purchase is not provided, the manufacturing date code will be the sole determinant of the date of installation of the product. To obtain warranty service or repair, please contact the place of purchase or the nearest Hayward authorized warranty service center. For more information on authorized service centers please contact the Hayward Technical Service Support Center (61 Whitecap Road, North Kingstown RI, 02852) or visit the Hayward web site at [www.hayward.com](http://www.hayward.com).

**WARRANTY EXCLUSIONS:**

1. Material supplied or workmanship performed by others in process of installation.
2. Damage resulting from improper installation including installation on pools larger than the product rating.
3. Problems resulting from failure to install, operate or maintain the product(s) in accordance with the recommendations contained in the owners manual(s).
4. Problems resulting from failure to maintain pool water chemistry in accordance with the recommendations in the owners manual(s).
5. Problems resulting from tampering, accident, abuse, negligence, unauthorized repairs or alternations, fire, flood, lightning, freezing, external water, degradation of natural stone used in or immediately adjacent to a pool or spa, war or acts of God.
6. Use of a non-genuine Hayward replacement salt chlorination cell on any Hayward automation or chlorination product will void the warranty for that product.

The express limited warranty above constitutes the entire warranty of Hayward Pool Products with respect to its products and is in lieu of all other warranties expressed or implied, including warranties of merchantability or fitness for a particular purpose. In no event shall Hayward Pool products be responsible for any consequential, special or incidental damages of any nature. Some states do not allow a limitation on how long an implied warranty lasts, or the exclusion of incidental or consequential damages, so the above limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

For further information or consumer  
technical support, visit our website at  
**[www.hayward.com](http://www.hayward.com)**



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